22 March 2020

Dear Industry Partners,

In a continued effort to ensure the health and safety of all South African citizens and tourists travelling within our country and to contain the spread of the virus, South African Tourism in conjunction with the Tourism Business Council of South Africa (TBCSA) and the Federated Hospitality Association of South Africa (FEDHASA) are coordinating efforts to create a central portal to house a record of personal details of all our travelers, both foreign and domestic.

As per the Immigration Act of 2002, all hotels, motels and accommodation establishments must keep a register containing details of all persons who are provided with lodging or sleeping accommodation. In light of the Act, we believe it is important that we have a central database.

We know that you are already collating this information, but request your full cooperation to load the details of your guests in the last 14 days into this dedicated central repository. In the interest of immediacy, we have set-up an interim data collection process as a first step while we finalise a more streamlined Portal.

Please see the link for accommodation establishments to upload the necessary information. This is a temporary link to allow for immediate implementation, the final one will be shared within 72 hours: https://www.southafrica.net/gl/en/trade/category/coronavirus-covid-19-south-african-tourism-update/central-traveller-registry-for-accommodation-establishments

I will keep you updated on all developments.

Best regards
Sisa Ntshona
Chief Executive Officer